



Memo

Subject: Office Closure December 23, 2024- January 3, 2025

Date: December 5, 2024

To: Staff and Community

From: Nicole Kapell, CAO

Ki?su?k kyukyit,

Please take note that all ?aqam Administration buildings will be closed December 23, 2024 - January 3, 2025 for the Holiday Season.

- This includes the Health and Wellness Center, Language and Culture Center, ?aqamnik School and Daycare and main Administration buildings.
- Our office and operations will re-open Monday, January 6, 2025.
- Please note the January Band Meeting will take place on Monday, January 27th.

Please see attached a list of contact information in case of an emergency.

Wishing all of you a safe and happy holiday season!

Taxas,

Nicole Kapell,
Chief Administrative Officer



In the case of fire, ambulance, RCMP emergency call 9-1-1

If the incident is deemed not to be life threatening staff support may be needed. Please use the following list:

Staff Emergency Contacts during 2024-2025 Christmas Break		
Date	Staff	Phone
December 20-27, 2024	Nicole Halasz	236-703-9541
December 28-January 5,2025	Nicole Kapell	236-302-1621

Community/On-Reserve Emergency Responses

Below are several scenarios that may require the assistance of outside agencies to help respond to issues at hand.

A. Loss of Power

1. Immediate Actions:

- Community Member is to notify BC Hydro: call 1 800 BCHYDRO (1 800 224 9376) or *HYDRO (*49376) on your mobile phone to report it.

Here are some tips if community identifies downed power lines:

1. Call BC Hydro to report the incident
2. Stay back 10 metres from a downed power line
3. Never touch or move a downed power line
4. Shuffle to safety if you're in a car accident

If the power outage response is anticipated to be longer than 24h, a warm place to stay may be required if family and friends are not able to support.

- If homes are solely heated via electric heat and power outage is anticipated to be longer than 24h, call the Emergency Contact listed above to activate warming options. (This may include the rental of accommodations to support the incident or if on greater scale of 5 plus homes, then the emergency warming station may be activated. BC Hydro also provides updates regarding power outage here: <https://www.bchydro.com/power-outages/app/outage-list-planned.html>)
- If would like the issue attended to within the 24-72 hrs then a private contractor can be called for assistance. The following contractors have performed work within community in the past. Residents are welcome to reach out to other independent contractors (This will be residents' responsibility).

D. Severe Weather (Heavy Snowfall, Extreme Cold, Flooding, Extreme Heat)

Heavy Snow Fall

1. Immediate Actions:

- Snow Plowing is completed based off the Priority plowing listing. Plowing will be initiated after 5cm of snow has accumulated. If snow falls accumulate over 10cm+ call Emergency Contact listed above to review options for increased service.

2. Communication:

- Local Updates can be found at Main Roads updates at 1-800-665-4929 or online at www.drivebc.ca

Extreme Cold

1. Extreme Cold Warning will be issued by Environment Canada.

Online details from Environment Canada: https://weather.gc.ca/index_e.html?layers=alert

The potential for poor driving conditions is always present throughout our region so please visit

Drive BC for the latest road conditions: <https://drivebc.ca/>

If homes are solely heated via electric heat and power outage is anticipated to be longer than call the Emergency Coordinator to activate warming or cooling options. (This may include the rental of accommodations to support the incident or if on greater scale 5 plus homes then the emergency warming or cooling station maybe activated. Emergency shelters are opened after -10 C.

E. Public Health Emergencies

1. Immediate Actions:

- Notify the Emergency Contact listed above

Wellness Supports:

NAME	CONTACT NUMBER
Indian Residential School Survivors Society (24 hours)	Crisis Line: 1 – 800 – 721 - 0066
KUU-US Crisis Line Society (24 hours)	Crisis Line: 1 – 800 – 588 – 8717 Youth Specific Line: 1 – 250 - 353 - 2273
TSOW TUN LE LUM Society (24 hours)	Crisis Line : 1 – 888 – 403 - 3123
Interior Health Crisis Line (24 hours)	Crisis Line : 1 – 888 – 353 - 2273
Interior Health Mental Health and Substance Use Support (Mon-Fri; 8:30-4:30pm)	Crisis Line: #310-MHSU (6478)
Youth Help Line (24 hours)	Text: CONNECT to 686868
Suicide Crisis Help Line	Crisis Line: 988